



Utility Billing and Customer Service
Phone (909) 820-2546

NEW SERVICE APPLICATION

Applicant/Property Information (Responsible Party):

Service Type: WATER and/or SEWER DEPOSIT AMOUNT:
Service Address:
Date Service to start: Are you: Owner/Tenant/Agent (Circle One)
Your Name: Driver's Lic. Or ID#
Spouse Name: Driver's Lic. Or ID#
Last Four Digits of SSN #: Last Four Digits of Spouse SSN #
Home Phone: Alternate Phone #:
Mailing Address:

Business Name: Tax ID #:
Contact name: Telephone #:

PLEASE INCLUDE A COPY OF YOUR DRIVER'S LICENSE (DOCUMENT REQUIRED) AND RETURN THIS FORM ALONG WITH YOUR DEPOSIT TO:

Rialto Water Services / Attn: Customer Service Dept.
437 N Riverside Avenue Rialto, CA 92376

Customer Billing Information (Please Note):

- A. Utility Charges are the legal responsibility of the above party. A customer will remain responsible for any utility charges until a properly completed Application for Termination is accepted Rialto Water Services.
B. In addition to legal action against the responsible party, failure to pay such charges when due may result in disconnection of service and/or any past due balance being applied to annual property taxes.
C. Original bills for utility service will be mailed to the responsible party, at the address specified on this form.

Customer's Approval:

The undersigned certifies that the above billing contact information is correct, he/she has read and understands paragraphs A, B and C under the section captioned "Customer Billing Information" and he/she has received the new customer packet of information detailing our policy & procedures.

Print Name:

Signature: Date:

(FOR OFFICE USE ONLY)

Account Number: Service Type: WATER and/or SEWER
Employees Initials: Date Received:



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APPLICATION FOR TERMINATION OF SERVICE

Customer Name: _____

Service Address: _____

Home Phone # _____ Daytime Phone # _____

Customer Account # _____

I hereby wish to:
_____ Terminate service (Water or Sewer Service)

Note: Sewer service will automatically be placed in the name of the property owner. Standby charges (ready to serve charge) apply to sewer regardless if the property is vacant or not.

Date Utility Service to be discontinued: _____

- Monday - Friday
Rialto Water Services provides next day service - same day services are also available at a fee.
Date of termination must be a future date - terminations will not be backdated.

List the address to mail final bill and/or deposit refund as applicable:

Note: Your Utility deposit will be applied against your final bill and you will receive a refund or bill for the difference.

I hereby certify that the above information is true and accurate. (Signature)

Printed Name

Date

Please provide a copy of ID to attach to this request.

(FOR OFFICE USE ONLY)

Account Number: _____
Employees Initials: _____

Service Type: WATER and/or SEWER
Date Received: _____