City of Rialto

Community Resources

2015

HOUSING

Keep Your Home California
909-984-2254 x125
888-954-KEEP

California's programs were developed in collaboration with numerous community partners, foreclosure counselors, housing advocates and others directly involved in helping struggling homeowners.

Housing Authority
Section 8 Housing
424 North Lemon Avenue
Ontario, CA 91764
909-983-1318
909-890-9533

This federally funded program provides rental assistance in the form of a Section 8 Housing Choice Voucher to very low income families, senior citizens, disabled, and handicapped.

U.S. Department of Housing and Urban Development
451 7th Street S.W., Washington, DC 20410
202-708-1112 TTY: 202-708-1455

Inland Fair Housing
560 North Arrowhead, Suite 7A
San Bernardino, CA 92401
909-888-3763 800-321-0911
Internet URL: www.inmedbd.com

Information and mediation of 1005 landlord-tenant disputes, Default and foreclosure counseling, senior shared housing assistance, Pre-litigation, Free mediation for small claims and unlawful detainer actions.

Habitat For Humanity, San Bernardino Area INC.

First Presbyterian Church
of San Bernardino
1900 North D Street
San Bernardino, CA 92405
909-387-1176
800-422-4828 X 2551

This is not a home giveaway program. Selected local families who receive homes must partner with Habitat and contribute 500 hours of sweat equity by participating in the actual construction of their own house and other Habitat projects. They must make a 1% down payment including closing costs (approximately $1500 total). Pay approximately $450 - $500 per month for combined mortgage, tax, and insurance payments. These figures are based on an interest free loan over a period of 20 years.

Homeownership Preservation Foundation
888-995-HOPE www.995.hope.org

Helps homeowners avoid foreclosure. We are an independent nonprofit that provides HUD-approved counselors dedicated to helping homeowners.

Neighborhood Housing Services of the Inland Empire, INC.
1390 North D Street
San Bernardino, CA 92405
www.nhsie.org
909-884-6891

Foreclosure Assistance
Trained and certified foreclosure prevention counselors are available to assist homeowners.

Foreclosure Home Counseling Services
888-995-hope
www.995hope.org

Provides free foreclosure counseling services.

Department of Economic and Community Development
290 North D Street, 6th Floor
San Bernardino, CA 92415-0040
909-388-0912

Homeownership Assistance Program (HAP)
Program provides financial assistance to eligible households for the purchase of a home. Home funds may be used for closing costs and "GAP" financing.

Neighborhood Housing Services of the Inland Empire, INC.
1390 North D Street
San Bernardino, CA 92405
www.nhsie.org
909-884-6891

Administers down payment assistance, mortgage and foreclosure assistance, first time buyer programs for low to moderate income households.

Community Action Partnership of San Bernardino County
696 S. Tippecanoe Ave
San Bernardino, CA 92415-0610
www.communityactionpartnership.com
909-723-1500

Inland Empire Individual Development Accounts (IEIDA)
Provide the opportunity through education and participation for low-income families and individuals who aspire towards self-sufficiency to acquire one of three assets, homeownership continue with post secondary education and or start/expand their business.

The Housing Authority

HOPE Center
P.O. Box 5847
San Bernardino, CA 92412-5847
909-381-9016

Home Ownership Preparation and Education (HOPE) Program
Any family receiving rental assistance from the Housing Authority of the County of San Bernardino (HACSB) for more than one year may be eligible to apply for the HOPE program.

Community Action Partnership of San Bernardino County
696 S. Tippecanoe Ave
San Bernardino, CA 92415-0610
www.communityactionpartnership.com
909-723-1500 909-723-1560
800-635-4618
909-723-1560 Program specific

Rental assistance for eligible clients facing eviction i.e. 30 days late on rent with an eviction notice or thee-day pay or quit notice. The rental assistance call-in dates are the last Monday of the month at 8.am.

Catholic Charities
1800 Western Ave. Ste. 107
San Bernardino, CA 92411
909-880-3625

Program provides assistance with rent and mortgage payments to qualified individuals/families.

New Dawn Transitional Housing Program
9190 Sierra Ave. Ste 300
Fontana, Ca 92335
909-594-2762

Provides a way toward self-sufficiency for emancipated foster and probation young adults (ages 17-23) which includes short term housing.

Salvation Army – Ontario
1412 South Euclid Ave.
Ontario, CA 91762
www.salvationarmyusa.org
909-986-6748

Emergency Rental/Mortgage Assistance
Provides individuals/families with one month of emergency rent/mortgage assistance when funds are available. Must have proof of emergency.

Aletheian Christian Foundation
12801 Oaks Ave.
Chino, CA 91710
909-627-3635

Rental assistance, temporary housing for families applying for federal assistance.

Westside Community Service Center
1505 West Highland Ave.
San Bernardino, CA 92411
909-384-5428 909-384-5231

F.E.M.A. Program
Program offers assistance with rent and mortgage payments to qualified individuals/families when funds are available. All clients will have to attend a one-day class.

House of Ruth
909-988-5559 (24 hour hotline)

Offers battered women the opportunity to work toward their goals of self sufficiency (includes housing assistance).

Circle of Hope – God's Kitchen
420 W. Harrison St.
Corona, CA 92880
951-278-2215

Program provides transitional housing. Families may stay up to 9 months while parents are in college, job training, or working. Supportive and referral services are provided.

Lutheran Social Services of the Southwest
323-299-0729

Provides rental assistance, mortgage assistance and spiritual care for disaster fire victims

Homeless Assistance

Department of Behavioral Health
237 W. Mill Street
San Bernardino, Ca. 92408
909-388-4133 Fax 909-388-4190

Mentally Ill Homeless Program
Provides basic needs (food, housing, and clothing), case management, employment, and outreach services to homeless mentally ill adults in San Bernardino County (Limited availability for only 30 days).

Family Service of Association of Redlands
612 Lawton St.
Redlands, CA 92374
909-793-2673

This program offers families in Rialto (the Central Valley) without permanent housing the chance to apply for this comprehensive service, toward permanent housing, employment and family stability. Case management and support services are provided to address the needs of homeless families and individuals. Food distribution and, prepared meals are given. Childcare while parents participate in the program. Also housing support, temporary lodging and household goods are available.

Frazee Community Center

1140 West Mill St.
San Bernardino, CA 92412
909-889-4424

Provides services to low income and homeless. Has 3 emergency shelters for men, one transitional shelter for male veteran's. The Palm Shelter is for men, women and children.

Agape House
18202 Foothill Blvd.
Fontana, CA 92335
866-574-5679 - Toll Free

Provides housing for single women and their children who are in crises and homeless.

Pilgrimage of Grace
909-823-2310

God Cares & Open Doors Ministries
2646 W. Baseline road
Rialto, Ca 92376
909-938-9856

Salvation Army
1800 Western Ave. Suite 107
San Bernardino, CA 92411
909-880-3625

Provides homeless individuals/families with a motel voucher while they work on locating permanent housing. Program is limited to a maximum of 30 days and the funds are limited.

Central City Lutheran Mission
1354 North G Street
San Bernardino, CA 92405
www.cclm.org
909-381-6921

Program provides housing for HIV+ homeless. Also provides a cold weather shelter for men only and is open for 6 months from November to April only. Hot meals are served for breakfast and dinner.

Mercy House
905 East Holt Blvd.
Ontario, CA 91764
909-391-2630

Mercy House has developed a Continuum of Care to provide homeless prevention, emergency services, transitional housing and permanent housing with supportive services to homeless men, women and children. Also provides Motel Vouchers.

Visions of hope Foundation
2037 N. "D" Street Ste. 101-102
San Bernardino, Ca 92405
909-567-3500 909-886-1122

Housing for homeless or recently paroled women who are pregnant or have children ages 0-12 months.

Aletheian Christian Foundation
12801 Oaks Ave.
Chino, CA 91710
909-627-3635

Provides overnight stay for homeless

HOME REPAIR

Rebuild Together
1536 16th St. NW
Washington, DC 20036
800-473-4229
www.rebuildingtogether.org

This organization preserves affordable housing by bringing volunteers and communities together to rehabilitate the homes of low-income homeowners.

WASTE DISPOSAL/RECYCLING

Waste Alert

800-69-TOXIC

A toll free line for persons to anonymously report illegal handling of hazardous waste. Persons who report a violation may be eligible for a reward of up to $5,000.00

Trash Disposal
Mid-Valley Land Fill
2390 North Alder Ave.
Rialto, CA
909-386-8701

Community Clean Up Days
The City Freely accepts Papers/Documents for shredding (south parking lot of City Hall), Hazardous Waste (246 S Willow-south parking lot), Used Tires (335 W Rialto-west parking lot) and Electronic Waste (south parking lot of City Hall). The Salvation Army will also be present to accept usable household items. Clean Up Days are in January 24, April 11, July 11 and October 24.

Tire Recycling
335 W Rialto Ave.
Rialto, CA

Free tire recycling in the Public Works Parking Lot(West Driveway) on Community Clean up Days in January, April, July and

October. Rialto residents only. Limit of 9 tires per trip. No commercial tires accepted.

Sharps Disposal
Rialto Fire Department
909-820-2657

Free Sharps (syringe/needle) waste disposal container given to Rialto residents.

Hazardous Household Waste
246 South Willow
Rialto, CA
909-421-7222

Every other Friday & Saturday from 8-12 in the south parking lot.

Motor Oil & Oil Filter Recycling
www.rialtoca.gov/airport

Free oil disposal locations. Also can be dropped off at Hazardous Household Waste.

Special Waste Disposal
Burrtec Disposal
909- 877-1596 (for appointment)

Large bulky items can be picked up at your curb, free, twice per year. There is a limit of ten items per pick-up. No more than two CRTs (televisions or computer monitors) will be picked up per year. However, you can bring your broken electronics/CRTs for free disposal to City Hall south parking lot on scheduled Community Clean Up Days.

Electronic Waste Disposal

Electronic Waste can be dropped off on Community Clean Up Days at the City Hall South Parking Lot.

All electronic waste is now hazardous waste. Electronics contain toxic metals that can cause contamination of our drinking water if not disposed of properly.
Clean Earth Recycling
(888) 693-2925

San Bernardino County HHW
(909) 382-5401

ARIC International
(626) 606-1049

These items can be recycled for free by one of the agencies above. (Business & Residential)

Recycled Woodchips
246 S Willow Ave.
Rialto, CA 92376
909-820-2602

Free recycled woodchips are available to Rialto Residents on the South Side of the Public Works Parking Lot.

Sandbags
246 S Willow Ave.

Free sandbags are available to Rialto Residents on the South Side of the Public Works Parking Lot.

Shopping Cart Retrieval
1800-252-4613

Picks up carts located off premises.

UTILITY ASSISTANCE

Community Services Department of San Bernardino County
686 East Mills Street
San Bernardino CA 92415
909-891-3958

Energy Conservation/Weatherization
Services provided to qualified clients include attic insulation, weather stripping caulking, low-flow shower heads, hot water heater blankets and minor home repairs.

Sothern California Edison

Medical Baseline Program
800-684-8123
www.sce.com

Specific medical conditions requiring space heating may receive additional electricity at a lower baseline rate. Doctor certification is required

Energy Management Assistance Program
800-736-4777
www.sce.com

Program provides energy-saving appliances such as refrigerators to eligible customers. SCE pays for the entire cost of purchasing the appliance.

H.E.A.P.
866-675-6623
www.csd.ca.gov/providers.html

Federally funded (non-SCE) program that provides utility payment assistance for qualified residential customers.

Payment Assistance
800-655-4555

Southern California Gas Company
555 West Fifth Street
Los Angeles, CA 90013
800-427-2200
www.socalgas.com

CARE
Eligible customers may receive a 20% rate discount on their monthly gas bill and 60% on service establishment charges.

Direct Assistance Program
Eligible customers may receive free energy-saving home improvements such as ceiling insulation, door weather stripping, caulking, water heater blankets, low flow shower heads, minor home repairs and repair or replacement of natural gas furnace.

Catholic Charities of San Bernardino
1800 Western Ave. Suite 107
San Bernardino, CA 92411
909-880-3625
www.ccsbriv.org

Electric & Gas Assistance Fund (EAF & GAF)

Community Action Partnership of San Bernardino County
696 S. Tippecanoe Ave
San Bernardino, CA 92415-0610
www.communityactionpartnership.com
909-723-1500

Energy, Education and Environmental Services Department
Processes applications for the Home Energy Assistance Program – HEAP (pays for one month of service) and Fast Track assistance (for shut off notices only)

Inland Empire United Way
9624 Hermosa Ave
Rancho Cucamonga, CA 91730
866-272-0349

Lifeline Telephone Service
Program assists low-income participants to gain basic telephone service at a discounted rate through various phone providers.

Aletheian Christian Foundation
12801 Oaks Ave.
Chino, CA 91710
909-627-3635

Basic Needs
Provides utility assistance to those who qualify.

LEGAL ASSISTANCE

Inland Counties Legal Services
715 North Arrowhead Ave.
San Bernardino, CA 92401
909-884-8615

Provides free legal consultation and advice for civic cases.

Legal Aid Society of San Bernardino County

354 W. 6th St.
San Bernardino, CA 92401
866-889-7328 - Toll Free
www.legalaidofsb.org

This agency provides Free legal assistance to low income or low to moderate income based upon the annual HUD Poverty guidelines.

Small Claims Advisory Service/Center for Dispute Resolutions
303 West Third Street
San Bernardino, CA 92401
909-387-3880 800-634-9085

Small Claim Advisory Service assist parties with their matters in small claims court. The Center for Dispute Resolution provides mediation services for parties who are in conflict of dispute.

The San Bernardino County Department of Child Support Services
10417 Mountain View Ave.
Loma Linda, CA 92354
866-901-3212

Establishes, enforces, and modifies child support orders; collects and distributes child support; establishes paternity; and locates parents.

Foothill Family Shelter
1501 West Ninth Street Suite D
Upland, CA 91786
909-564-4003 Service

A monthly homeless/Low-Income court with a San Bernardino Superior Court Judge presiding that helps homeless individuals resolve traffic tickets, warrants and misdemeanor offenses (excludes family law cases). Representatives from the Public Defender's and District Attorney's office are available to represent individuals. Los Angeles County cases may also be heard if the individual has the case transferred to San Bernardino Co.

Program Hours: Court is held on the 4th Friday of each month from 2:00-4:00. Must be present at 2:00.

California Indian Legal Services
609 S. Escondido Blvd.
Escondido, CA 92025
760-746-8941

Provides free or low-cost representation on those matters that fall within the rights of Native Americans and Indian Tribes

Inland Valley Justice Center
300 S. Park Ave. Ste. 780
Pomona, CA 91766
909-397-5780 www.ivjc.org

Provides dispute resolution services that are provided primarily to low-income and moderate-income individuals who normally could not afford to go to court or pay an attorney.

TRANSPORTATION/AUTO

California Bureau of Automobile Repair
3737 Main Street Suite 850
Riverside, CA 92501
909-782-4250

Handles automobile repair and maintenance complaints.

California Low Cost Automobile Insurance
1-866-602-8861

This program is administered by the California Automobile Assigned Risk Plan. The primary goal is to provide an affordable auto insurance option to low-income good drivers

Cars 4 Causes
4864 Market St. Suite D
Ventura, CA 93005
800-766-2273

Nationwide Car Donation Program
Offers a selection of charities to donate your vehicle, boat or motor home to. Some incentives may be offered as well as a valuable tax write off.

Omnitrans
1700 West Fifth Street
San Bernardino, CA 92411
909-379-7100 800-990-2405

The program provides equal access to public transportation for persons who are physically or cognitively unable to use regular bus service. Includes fixed route buses, Dial-A-Cab and ACCESS services. Reduced fare ID cards are available for the seniors, students and the handicapped.

Transitional Assistance Department
2040 West Woodpine Ave.
Colton, CA 92324
909-421-3108 909-388-0245

http://hss.co.sanbernardino.ca.us/HSS/tad
Program provides loan assistance to homeless and families in temporary need of transportation.

Charity Cars
750 Miami Springs Drive
Longwood, FL 32779
800-charity OR 800-242-7489

Program provides a vehicle that has been refurbished to insure safety and reliability and at times the down payment for insurance, a service warranty and case management services to families willing to work. Also removes unwanted vehicles, boats and motor homes.

National Runaway Switchboard
3080 North Lincoln Ave.
Chicago IL 60657
800-786-2929 Toll-Free 24 hour Hotline
www.1800runaway.org

Provides a free, one-way bus ticket to qualified runaway youth who wish to return home to their family.

Desert Manna Ministries
209 North First Ave.
Barstow, CA 92311
760-256-7797

Offers transportation services such as gas and electricity vouchers and Greyhound tickets (up to $50) if traveling to a verifiable place of residency or employment.

Family Development Program
696 South Tippecanoe Ave.
San Bernardino Ca 92408
909-723-1500
800-635-4618

Provides transportation in the form of bus vouchers.

FOOD/CLOTHING

Food Distribution Hotline
800-643-6630

Food Stamps
Transitional Assistance Department
1175 W. Foothill Blvd.
Rialto, Ca 92376

2040 W. Woodpine Ave.
Colton, CA 92324
909-421-3108

Assistance for families without food.

W.I.C. – Women, Infants & Children
1515 Riverside Avenue
Rialto, CA 92376
909 - 387- 8301

Low-income participants receive vouchers for nutritional foods.

Rialto Child Assistance

214 N. Palm Ave. room 501
Rialto, CA
909-875-0141

Provides emergency/temporary food baskets and holiday assistance to needy families of students enrolled in the Rialto Unified School District.

Making A Difference Association
www.makingadifferenceassociation.org
909-420-0413

Provides support to families caring for children that have been prenatally exposed to drugs and/or alcohol or that have experienced trauma and have special needs. All services are FREE of charge

Angle food Ministries
Cathedral Of Praise
1519 S. Riverside Ave.
Rialto, CA 92376
909-874-8676
www.anglefoodministries.com

Angel Food Ministries is able to provide families with approximately $65 worth of quality nutritious food for $30 (food stamps are accepted). Each month's menu is different and consists of fresh, frozen and packaged food. There is no purchase limit for boxes of Angel Food. There are no applications or qualifications necessary to purchase.

Cathedral Of Praise
1519 S. Riverside Ave.
Rialto, CA 92376
909-874-8676

Provides clothing and food through their helping hands ministry program on the first and third Saturday of each month from 8:00am-10:30am.

Loveland Jubilee Pantry
1436 Ayala Drive Suite G
Rialto Ca 92376
909-873-2710

Provides food/clothing every Friday from 10-2 pm.

Sunrise Church
2759 North Ayala Drive
Rialto, CA 92377
909-875-5566

Provides food/Clothing Sunday 1:30-2:30. Also provides transportation services to church.

First Baptist Church
222 Bloomington Ave.
Rialto, Ca 92376
909-875-7320
Provides food/clothing on a case by case basis.

Friendship Baptist Church
1295 Alder Ave.
Rialto, Ca 92376
909-829-2062

Provides food/clothing on a case by case basis.

Bethlehem Temple Community Church
1175 West Foothill blvd.
Rialto, ca 92376
909-421-2822

Provides food/clothing every Thursday and the last Friday of the month 12-4 pm

Greater Faith Missionary Baptist Church
249 East Randall Ave.
Raito, Ca 92376
909-875-4891

Provides food and clothing on a case by case basis.

REACH-St. Catherine of Siena
339 N. Sycamore Ave.
Rialto, CA 92376
909-875-1360

Provides food in an emergency situation, with a 3 day supply of food.

Rialto United Methodist Church
1230 North lilac Ave.
Rialto, Ca 92376
909-875-3444

Provides food Monday 10-12. Also provides hot lunch on Wednesday 11-1

St. Catherine Outreach Center
339 North Sycamore
Rialto, CA 92376
909-875-1360

Catholic Charities
1800 Western Ave. Ste. 107
San Bernardino, CA 92411
909-880-3625

Program provides both perishable and non-perishable food supplements as well as vouchers to a local grocery store. Also provides clothing, furniture, appliances, household items to needy families/individuals.

Valley Fellowship – Seventh Day Adventist Church
275 E. Grove St.
Rialto, CA 92376
909-874-5851

Provides hot meals for the homeless. Also provides food and clothing to homeless on a monthly basis, and on a quarterly basis to low income families. Closed first Wednesday of the month.
Wednesday 3:00 p.m.-7:00 p.m.

Frazee Community Center
1140 West Mill St.
San Bernardino, CA 92412
909-889-4424

Provides food bags to people in need when available. Also provides lunch daily M-F.

Abundant Living Outreach Center
9269 Utica Ave. Ste.125
Rancho Cucamonga, CA 91730
909-476-0300

Outreach center provides food, clothing, hygiene products and household items including furniture on a monthly basis for the homeless and low income in the community. Proof of identification must be shown (ID Required).

The Carpenter's House Church
13489 Arrow Route
Fontana, CA 92335
909-355-3168

Program provides food and clothing assistance. Food delivery in the form of groceries is available to the elderly or sick. 2nd Saturday of each month.
Clothing: 9:00 a.m. Food: 10:00 a.m.

Touched Ones United Creating Hope
8768 Helms St. Ste. A
Rancho Cucamonga, CA 91730
909-921-3748

Provides backpacks to the homeless in the Inland Empire. Backpacks include food, water, clothing, and hygienic products.

EMERGENCY SERVICES

Emergency
911

Poison Control
800-222-1222 hotline

Agency provides a network of trained experts providing free treatment advice

and referral assistance, poison information 24 hours a day – 7 days a week.

Rialto Fire Department
131 S. Willow Ave.
Rialto, Ca 92376
909-820-2501

Rialto Police Department
128 N Willow Ave.
Rialto, Ca 92376
909-820-2578 Office
909-875-3210 Dispatch

Rialto Code Enforcement
150 S Palm Ave.
Rialto, Ca 92376
909-820-2636

Rialto Public Works Department
246 S Willow Ave.
Rialto, CA 92376
909-820-2602

Graffiti Removal
909-820-2670

WETIP INC.
P.O. Box 1296
Rancho Cucamonga, CA 91729
Hotline Phone Numbers 24 hrs/day
800-47-ARSON
800-47-DRUGS
800-47-FRAUD

California crime prevention program that relies on anonymous citizens phone and/or mail tips. Some financial rewards given to citizens whose information has resulted in convictions of those involved in crimes.

Safe Surrender
Station 1
131 S. Willow Ave
Rialto, CA 92376

Station 2
1925 N. Riverside Ave
Rialto, CA 9237

Station 3
1550 N. Ayala Dr.
Rialto, CA 92376

Station 4
3288 N. Alder Ave
Rialto, CA 92377

A parent who is unable or unwilling to care for an infant can legally, confidentially and safely surrender their baby within 3 days of birth. All that is required is that the baby be brought to any designated fire station or emergency room. A bracelet will be placed on the baby for identification. A matching bracelet will be given to the parent. The bracelet will help connect the parent to the baby if the parent wants the baby back.

Federal Emergency Management Agency - FEMA
500 "C" Street
Washington, DC 20472
800-621-3362

This program provides money for necessary expenses and serious needs caused by the disaster. This includes medical and dental costs, funeral and burial cost, clothing, household items, specialized tools or clothing required for job, necessary educational materials like computers and school books, fuels for heat sources, clean up items, and moving and storage expenses.

ASSISTANCE

Transitional Assistance Department
2040 W. Woodpine Ave.
Colton, CA 92324
909-421-3108 909-388-0245

CalWORKS Program
Program is time-limited and provides financial assistance and Welfare-to-Work services to families with children who are deprived of support or care due to the death, incapacity, unemployment, or continued absence of one or both parents. Homeless Assistance (*hotel vouchers*) is included in this program.

General Relief Program (GR Grant)
Provides loan assistance for disabled, homeless and families in temporary need of housing, food and transportation.

San Bernardino County Transitional Assistance Department
7977 Sierra Ave.
Fontana, CA 92335
909-388-0245

Cash Aid Program for Immigrants
This is a State Only cash assistance program for specified aged, blind, or disabled legal immigrants. These immigrants are not eligible for the Federal SSI/SSP program due solely to their immigrant status.

Modest Needs
220 Montgomery St. Suite 968
San Francisco, Ca 94104
415-956-9395
www.modestneeds.org

Provides financial assistance to individuals and families who are experiencing a financial crisis due to an emergency expense.

San Bernardino County Department of Veterans Affairs
175 W. Fifth St. 2nd Floor
San Bernardino, CA 92415
866-472-8387

Assists San Bernardino County veterans and their families to obtain veteran's benefits.

American Red Cross – Inland Empire Chapter
202 W. Rialto Ave.
San Bernardino, CA 92408
800-951-5600

Disaster Recovery Services
Provides shelter, food, and health and mental health services to address basic human needs of disaster victims.

Military Members & Families
Program provides emergency communications to link individuals with their families back home, access to financial assistance, counseling and assistance to veterans

Children of Fallen Soldiers
P.O. Box 3968
Gaithersburg, MD 20885
301-685-6327

Financial assistance is available to surviving members of these families with housing, utilities, repairs, medical expenses, groceries, clothing, school supplies and other expenses deemed necessary in order to help alleviate their needs. Also available is a program that offers College Grants for both U.S. military children and spouses.

MEDICAL/DENTAL/VISION DISABILITY/BEHAVIORAL

Transitional Assistance Department
2040 W. Woodpine Ave.
Colton, CA 92324
909-421-3108 909-388-0245

Medi-Cal Program
Program pays for health care for certain needy residents of California, including public assistance recipients.

General Relief Program
Program provides loan assistance to qualified disabled people that are in the process of applying for SSI.

Medicaid Program
877-267-2323
www.cms.gov/medicaid/consumer.asp

Federal-State health insurance program for people who need financial assistance for medical expenses.

Healthy Families
P.O. BOX 138005
Sacramento, CA 95813-8005
800-880-5385

This program provides low-cost health dental and vision coverage for children of low-income and moderate-income families whose earnings are too high to get no-cost Medi-Cal, but still fall below certain income levels. Each child enrolled has access to a benefit package, which includes health, dental, and vision care. Benefits offered may include physician services, preventative care, coverage for hospitalization, prescription drugs, emergency health care services, prenatal care, medical transportation, inpatient and outpatients services, mental health services, laboratory and x-ray services, and occupational, physical, and speech therapies.

Social Security
880-772-1213
www.socialsecurity.gov

Financial benefits available for people 61 years and 9 months or older or people that have a disability or illness that is expected to keep you from working for at least 12 months or that will result in death.

State of California Department of Rehabilitations (DOR)
Ontario Branch
3595 Inland Empire Blvd., Bldg. 4
Ontario, CA 91764-5921
909-948-6050 www.dor.ca.gov

DOR provides vocational rehabilitation services to Californians with disabilities that want to work.

Behavioral Health Resource Center
Alcohol and Drug Services
850 E. Foothill Blvd
Rialto, CA 92376
909-421-9470
909-420-0560 Crisis Line

Program provides a full range of substance abuse treatment services

Behavioral Health Resource Center
850 E. Foothill Blvd
Rialto, CA 92376

Triage Services (After Hours Walk-In)
909-421-9200

Provides psychiatric medication for clients who believe they can not wait until the next weekday to go to a county walk-in clinic. The purpose is to assist clients in avoiding psychiatric hospitalization.

Centralized Children's Intensive Case Management Services
909-421-9365

This program coordinates services for seriously emotionally disturbed children (5-17) who are in residential placement or who require intensive outpatient care.

Children's Crisis Response Team
909-535-1316 - crisis line

Program provides mobile crisis response for psychiatric emergencies, case management, intensive follow up services and relapse prevention.

Outpatient Services
909-421-9200

Program provides outpatient services, clients can get behavioral health screening; help with medication and support services. They may receive counseling, group therapy, dual diagnosis or vocational services

Arrowhead Regional Medical Center
400 N. Pepper Ave.
Colton, CA 92324
877-873-2762

Medically Indigent Adult Health Care
Program provides necessary medical services for those who do not qualify for medical

Inland Empire Community Health Center
8151 Arlington Ave.
Riverside, CA 92303
951-588-0861

The health center serves all areas and provides primary care, immunizations, CHDP/Well Baby physicals, immigration, sport, DMV/DOT and general physicals. Family planning, health and nutrition education, prenatal/maternal service, TB and STD screening. A Medi-Cal worker and a lab draw station are on site daily. General dentistry services include: Filling, cleanings and extractions. Fees: ability to pay/sliding scale

Central City Lutheran Mission
1329 N. "H" Street
San Bernardino, CA 92405
909-381-0803

This program operates as a nurse-managed clinic providing services such as primary health care, urgent health care during evening and weekend hours, secondary health care services providing counseling and referrals as needed. Based on your ability to pay.

Assistance League of San Bernardino
580 W. 6th St.
San Bernardino, CA 92410
909-885-2045

Children's Dental Center
Program provides general dentistry provided by a full time dentist and dental assistant. Participants must attend a school in the San Bernardino Unified District and qualify under income guidelines. This program will not accept families with Medi-cal, Healthy Families, etc. Must not qualify for insurance

Faiths Hope Foundation
2271 West Malvern Ave. Suite 382
Fullerton, CA 92833
714-871-4673 800-871-HOPE
www.faithshopefoundation.org

Program assists families who are unable to pay utility bills, rent/mortgage, car payments or grocery bill due to major medical bills. Helps parent or child in recent or current hospital stay.

Catholic Charities
1800 Western Ave. Ste. 107
San Bernardino, CA 92411
909-880-3625

Program provides prescription vouchers for low income individuals. Also has a referral service for families who have no means to secure burial services for their loved ones.

The Unforgettables Foundation
P.O. Box 84
Redlands, CA 92373
909-725-9197
909-793-1410 hotline
www.theunforgettables.com

Program provides funds to cover burial expenses in the event a child passes away. Helps parents in morning cope with financial strain and assists with grieving.

Angel Flight West
3161 Donald Douglas Loop South
Santa Monica, CA 90405-3210
888-4-AN-ANGEL

This agency flies ambulatory patients unable to afford the cost of travel to medical facilities for diagnosis and treatment

Wings for Children, Inc.
15 Allegheny County Airport
Pittsburgh, PA 15122
412-469-9930 800-743-5527
www.wingsforchildren.com

Provides free air transportation to children with chronic and life threatening illnesses.

Inland Caregivers Resource Center
1420 E. Cooley Dr. Ste. 100
Colton, CA 92324
800- 675-6694 Toll-Free

This program offers retreats for family members providing care an opportunity to get away for a few days with other caregivers.

Alternate Avenues Women's Resource Center
300 E. 7th Street Ste. 1-E
Upland, Ca 91786
909-920-5518

This program offers pregnancy testing, birthing education, parenting education, sexual integrity education and mentoring support services to women and teens.

Muscular Dystrophy Association
1650 Iowa Ave. Ste. 160
Riverside, CA 92507
951-369-0720
www.mdausa.org

Funds up to $2000 for purchase of wheelchair or braces or communication device for the speech impaired, and up to $500 a year for repair and maintenance of wheelchairs or braces. Provides a summer camp program for youth.

The Leukemia & Lymphoma Society
800-955-4572 www.lls.org

Provides eligible patients with up to $500 per year to help offset the costs of cancer treatment.

National Children's Cancer Society
One South Memorial Drive, Suite 800
St. Louis, MO 63102
800-532-6459
314-241-6949 FAX

Provides lodging, meals, health insurance premiums, medical expenses not covered by insurance.

Youth Justice Center
900 E. Gilbert Bldg 31
San Bernardino, CA 92415
909-387-7358 909-387-7359

Provides specialized services, programs and activities for youth at risk (11-18 yrs) such as anger management, drug/alcohol, shoplifting, truancy, parenting and gang involvement programs.

American Action Fund for Blind Children and Adults
1800 Johnson St. Ste.100
Baltimore, MD 21230
410-659-9315 www.actionfund.org

Program provides blind children a free Braille book every month from a popular children's reading series

American Lung Association
www.californialung.org/support/quitsmoking.shtml

Free online smoking cessation program provided by The American Lung Association. Instructions to log on are provided on the web site

Parkinson's Disease Association of Los Angeles
10850 Whilshire Blvd., Ste. 730
Los Angeles, CA 90024
800-908-2732

Program provides in-home respite care and companionship for Parkinson patients and their families. Care workers can assist with bathing, feeding, ambulating, meal preparation, and clean up. Families are eligible for up to 8 hours of assistance per week.

Alzheimer's Association
1365 W. Foothill Blvd Ste. 3
Upland, CA 91786
909-931-1580 www.alzla.org
800-272-3900

Direct Assistance
Program offers individual care sessions, grants to help with the cost of in-home care, and subsidies for adult day care and respite care are made available

Safe Return Program
This program helps to reunite loved ones with the person with dementia who has wandered away. Assistance is available no matter when or where the person is reported missing. Scholarships available.

Fresh Start Surgical Gifts
2011 Palomar Airport Rd. Ste. 206
Carlsbad , CA 92011
888-551-1033

This program provides reconstructive surgery primarily to American and foreign children (1-25) suffering from physical deformities caused by birth defects, accidents, abuse, or disease. Translators and community healthcare professionals, including physicians, anesthesiologists, and nurses, donate their skills to provide the needed surgery not covered by insurance, state, or subsidized programs. Weekend surgery sessions operate approximately every 8 weeks.

Community Crisis Response Team
909-458-9628

A community based mobile crisis response team that provides assistance to children and adults who are experiencing a mental health related emergency.

South Coast Children's Society
909-980-6700

Provides emergency services for families with children who have complex emotional, behavioral or mental health needs. Program serves children under age 21 that have Medi-cal.

Inland Regional Center
674 Brier Dr.
San Bernardino, CA 92408
909-890-3000

Provides comprehensive case management services to qualified individuals with developmental disabilities.

Early Start - San Bernardino County
909-890- 4712 Inlandrc.org

Serves qualified infants and toddlers (birth-36 months) at risk of or with developmental delays or disabilities.

West Valley SART Program
855 N. Euclid Ave.
Ontario, CA 91762
909-983-2020
www.wefcs.org

Provides services for children under six years old (who have Medical) and are having behavioral or developmental difficulties.

PAUSE4kids
www.pause4kids.org/scholarship.php
Awards scholarships for children who have special needs on a regular basis throughout the year. Those families who meet their qualifications will be awarded funds for applicable services or programs, such as those related to social skills, educational therapy, sibling support groups, camps, gymnastics, and advocacy training.

TAALKS
888-808-6558
www.taalk.org

Provides support services to victims of sexual abuse and their families

Making A Difference Association
www.makingadifferenceassociation.org
909-420-0413

Provides support to families caring for children that have been prenatally exposed to drugs and/or alcohol or that have experienced trauma and have special needs. All services are FREE of charge

Training/classes, counseling, support groups, family support partners, behavioral management consultations w/a developmental psychologist (for children 0-18 yr.).

Cathedral Of Praise
1519 S. Riverside Ave.
Rialto, CA 92376
909-874-8676

Provide "Victory Outreach" program that offers free drug/alcohol/anger/abuse counseling.

Sunrise Church
2759 North Ayala Drive
Rialto, CA 92377
909-875-5566

Provides Free "Celebrate Recovery" classes for individuals dealing with addictions.

Greater Faith Missionary Baptist Church
249 East Randall Ave.
Raito, Ca 92376
909-875-4891
Provide counseling on a case by case basis.

Humanitarian International Services
373 Inverness Pkwy. Ste. 100
Englewood, CO 80112
303-662-0845

Program pays for eye glasses for those that are homeless and trying to get work.

Inland Agency
6296 River Crest Dr., Ste. L
Riverside, CA 92507
800-511-2300

Program offers free clinical breast exam, mammogram, cervical exam pap test and diagnostic work up for breast and cervical cancer for women. Services are provided by a network of program providers throughout San Bernardino County and The Every Woman Counts Program.

Make-A-Wish Foundation
www.wish.org

Grants wishes to children in the United States with terminal illness .

Inland Caregivers Resource Center
1420 East Cooley Drive Suite 100
Colton, CA 92324
909-514-1404 800-675-1613
www.inlandcaregivers.org

Provides respite, legal consultation and retreats to caregivers who are caring of people 18+ with brain impairment (impairments must have happened after the age of 18).

Sunshine Foundation
www.sunshinefoundation.org

Answers the dreams of seriously ill, physically challenged and abused children (ages 3-18)

Dream Foundation
www.dreamfoundation.com

A national wish-granting organization for terminally ill adults (18-65)

Kids Wish Network
4060 Louis Ave.
Holiday Florida 34691
888-918-9004
www.kidswishnetwork.com

Grants wishes to kids ages 3-18 that have life-threatening medical conditions. Also provides funeral assistance.

Children's Wish Foundation
8615 Roswell Rd.
Atlanta Georgia, 30350
800-323-wish

Grants wishes to children up to the age of 18 yrs. With a life-threatening illness.

Wish Upon A Star
P.O. Box 4000
Visalia CA 93278
800-821-6805
www.wishuponastar.org

Grants wishes to children with high risk and life-threatening illnesses.

Her Hearts Wish
P.O. Box 294
Lititz PA, 17543
www.herheartswish.org

Grants wishes to adult women facing terminal illness.

Fairy Godmother Foundation
www.fairygodmother.org

Grants wished for adults 18+ with a terminal illness.

Starkey Hearing Foundation
6700 Washington Ave. South
Eden Praire, MN 55344
952-947-4997

This agency is committed to assisting deaf and hard-of-hearing persons with hearing aids.

California Telephone Access Program
800-806-1191
www.ddtp.org

Offers free specialized phones for qualified individuals with disabilities. Physicians note required.

Guide Dog for the blind
800-295-4050
www.guidedogs.com

Provides Free trained guide dogs to people who are legally blind. Handlers are given a $250/year veterinary reimbursement.

Assistance Dog Special Allowance
California Department of Social Services
744 "P" Street Ste. MS 6-94
Sacramento, CA 95814
(916) 657-2628

Adult Companion Program
600 West 5th Street
San Bernardino, CA 92410
909-384-5413

Provides volunteer assistance and companionship to adults (21 years or older) who have difficulties with activities of daily living. Services include visits, household management, grocery shopping, meal preparation, transportation to medical appointments and respite for family caregivers.

Modest Needs
115 East 30th Street Floor 1
New York, CA 10016
212-463-7042
Internet URL: www.modestneeds.org

Independent Living Grants
Program remits payment to a creditor on behalf of a person who is permanently unable to work due to disability or retirement but who nevertheless is living independently.

Ronald McDonald House Program
11365 Anderson Street
Loma Linda, CA 92354
909-558-8300

Program provides private bedrooms and home-cooked meals so families can stay together when their seriously ill child is getting treatment.

Catholic Charities of San Bernardino
1800 Western Ave. Suite 107
San Bernardino, CA 92411
909-880-3625
www.ccsbriv.org
Program provides prescription vouchers for low-income individuals.

SENIOR

Rialto Senior Center
1411 South Riverside Avenue
909-877-9706.

Home Delivered Meals
909-829-0384
Program delivers regular meals to older adults or people with disabilities.

Tax Aide- AARP
This program offers a state and federal tax preparation service for seniors with low to moderate incomes. Services are generally available from February 1 to April 15.

Inland Counties Legal Services
800-977-4257
909-980-0982
Legal assistance (by telephone) for seniors age 60+ 9-11 am.

Information and Assistance Program
909-877-9706
Department of Aging and Adult Services offer assistance at the Rialto Senior Center the first Wednesday of each month 11-12:30pm

Other Services
Arts and crafts, billiards, computer classes, free movies, bingo, exercise class, crochet & wood carving clubs, health clinic and much more.

Department of Aging and Adult Services
686 E. Mill St.
San Bernardino, Ca 92415-0640
909-891-3900

APS Hotline- 877-565-2020

IHSS
877-800-4544

Provides assistance to the aged, blind and disabled individuals. Services include but are not limited to feeding, bathing, bowl and bladder care, laundry, errands, etc.

Family Caregiver Support Program
Program is to serve caregivers. Services include but are not limited to respite, minor home modification, legal assistance, assistive devices, chore, counseling, etc.

Social Security
880-772-1213
www.socialsecurity.gov

Financial benefits available for people 61 years and 9 months or older or people that have a disability or illness that is expected to keep you from working for at least 12 months or that will result in death.

Medicare
800-633-4227 www.medicare.gov

Federal health insurance for people who ae 65 or older, people of any age with permanent kidney failure, and disabled people under age 65.

Old Timers Foundation
8572 Sierra Ave.
Fontana Ca 92335
909-829-0384

Senior Housing
Program offers seniors a safe, well maintained units at affordable rent.

Senior Minor Home Repair Program
Provides seniors (60+) who are homeowners of single-family residences and mobile homes with minor home repairs (max $250 per visit, no more than two visits per year).

Eye Care America
P.O. BOX 429098
San Francisco, CA 94142-1336
800-222-EYES

Senior (65+) Eye Care Program
This agency provides medical and surgical eye care referrals to financially disadvantaged seniors. Also offers a program for seniors with diabetes. Callers are mailed the name of a participating ophthalmologist near their home. Participating doctors provide medical eye exams and up to 1 year necessary treatment for conditions or diseases at no charge to patient. Eyeglasses, prescriptions, hospital services, and other medical services are not covered under the program. Must not have seen an ophthalmologist in 3 years or more. Must not have eye care insurance through an HMO or VA benefits.

Cooling Center
Carter Branch Library
2630 N. Linden Ave.
Rialto, CA 92377

This program provides access to public buildings for area residents to relax and cool down during periods of intense summer heat. Monday-Thursday 3:00 p.m.-8:00 p.m. Saturday 9:00 a.m.-5:00 p.m. Closed Friday, Sunday

Community Senior Services CSS
141 Spring Street
Claremont, CA 91711
909-596-1111

Respite Care Program Provides in-home support for the caregiver.

Alzheimer's Association
1365 W. Foothill Blvd Ste. 3
Upland, CA 91786
909-931-1580 www.alzla.org
800-272-3900

Direct Assistance
Program offers individual care sessions, grants to help with the cost of in-home care, and subsidies for adult day care and respite care are made available

Safe Return Program
This program helps to reunite loved ones with the person with dementia who has wandered off. Assistance is available no matter when or where the person is reported missing. Scholarships available.

Asian-American Educational & Cultural Center
1115 S. "E" Street
San Bernardino, CA 92408
909-383-0164 x14

Healthy Seniors Program
Program offers health screenings for hypertension, diabetes, high cholesterol and vision problems, along with health education classes. Lunch, onsite childcare and translators for several Asian languages are available

Senior Home Repair Program
8572 Sierra Ave.
Fontana Ca 92335
909-829-0384

Provides seniors with general home maintenance repair at no cost.

The Twilight Wish Foundation
Phone: 215-230-8777
www.twilightwishfoundation

Foundation helps to enrich the lives of elders (68 years and older) that have served others through wish granting.

Behavioral Health Resource Center

Age Wise Program
850 E. Foothill Blvd
Rialto, CA 92376
909-421-9470

Program provides in-home behavioral health and case management services to

mentally ill older adults (60+ years of age).

CCRT- Community Crisis Response Team
Office- 909-421-9233

Provides mobile assistance to those who are experiencing a mental health related emergency 24 hours a day.