



FOR IMMEDIATE RELEASE

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New Website Provides Rialto Water Services Customers With Conservation Information and More

RIALTO, CA – Rialto Water Services (RWS) today unveiled a new website featuring a range of services and comprehensive information about saving water during the state’s historic drought.

The website – www.rialtowater.com – is designed as a one-stop service portal for RWS customers to answer questions about their service, find rebates for water-saving devices, receive information about ongoing improvements in the water system, and to learn more about the people and the company providing their service.

Rialto Water Services and Veolia said they are proud to provide customers with an easy-to-use website that can help them save time and deliver a wealth of content.

A key focus of the website is helping customers save water. Rialto is under a state mandate to reduce water use by 28 percent now through February 2016. The website has multiple water-saving tips that can be put into action immediately, how to apply for rebates when purchasing and installing water saving devices and links to other conservation websites.

The City of Rialto currently has rebates available to customers who purchase and install high-efficiency toilets, washing machines, weather-based irrigation controllers and high-efficiency spray nozzles for landscapes. The City also offers rebates for turf replacement.

The website is the latest in a series of upgrades provided to RWS customers. Veolia, under its contract to manage and maintain the city’s water system, has begun to implement the initial phases of a major capital improvement program to upgrade Rialto’s water and wastewater systems.

Already, Veolia is replacing hundreds of old water meters and several feet of water transmission lines, installing new water service lines to individual customers, and rehabilitating water wells as well as repairing tanks and other equipment at the wastewater treatment plant.



ABOUT RIALTO WATER SERVICES/VEOLIA

Rialto Water Services, LLC is the concessionaire overseeing a 30-year water and wastewater concession agreement reached in March of 2012 with the City of Rialto, CA. Launched in response to the City's Request for Proposals in 2009, Rialto Water Services is owned by an affiliate of Ullico, the nation's first labor-owned financial services company, and Table Rock Capital, and is committed to the long-term success of this groundbreaking arrangement. Working in close partnership with the concession's operator – Veolia North America – RWS will oversee more than \$41 million in long-needed upgrades to the water and wastewater infrastructure for the City. The City retains full ownership of all water and wastewater assets, ownership of its water rights and supply, and authority over all rate-setting. The City will work in daily alliance with Rialto Water Services and Veolia to ensure the concession is an enduring success for the residents of Rialto and its future economic growth. www.rialtowater.com

Media inquiries

Contact: Paul Whitmore
(317) 917-3724
Paul.Whitmore@veolia.com