



## Reporting a Violation

To report a code enforcement violation, please contact us by phone, email, or by mail with the address of the property in question and a description of the violation(s). Your contact information is kept confidential at all times and allows us to follow-up with you regarding your complaint.

Help us maintain and improve the community by reporting violations right away and communicating with your neighbors about property maintenance.



## Contact

Graffiti Hotline (909) 820-2670

Animal Control (909) 820-2550

Parking Enforcement (909) 820-2550

Building Division (909) 820-2505

Code Enforcement Division



Office (909) 820-8070



[CodeEnforcement@RialtoCA.gov](mailto:CodeEnforcement@RialtoCA.gov)



[www.YourRialto.com](http://www.YourRialto.com)



# Property Maintenance Guide

Code Enforcement Division



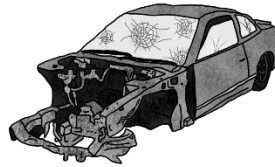
# Our Mission

The City of Rialto's Code Enforcement Division receives thousands of calls for service each year on property maintenance issues ranging from aesthetics to health and safety violations. The goal of Code Enforcement is to gain compliance through education and communication about property violations.

Code Enforcement addresses property maintenance concerns that can affect property values, safety, and the overall appearance of the neighborhood. These issues can be on residential or commercial properties. Code Enforcement works collaboratively with other departments such as Police, Fire, Building, Public Works, County Health, and AQMD to address community issues.

# Common Violations

- Trash cans left in public view after collection day.
- Overgrown or Dead Landscaping.
- Inoperable or Abandoned vehicles in public view; including RV's & trailers.



- Parking ANY vehicles on lawns or on illegally added concrete in the front yard.
- Graffiti on your property.
- Unpermitted Construction.
- Junk, trash, & Debris in public view. (i.e. furniture, appliances, materials)



- Structures, fences, and walls must be in good repair and structurally sound. No peeling paint, rotted wood, broken windows, etc.
- Unsecure and/or green pools.
- Street Address Numbers visible on the front of the property and from the alley

## Enforcement

The primary goal in most cases is to gain voluntary compliance through awareness and education. Code Enforcement will typically leave a courtesy notice or notice of violation at the property or send by mail.

If compliance is not achieved after the warning attempts, administrative citations can be issued. The last enforcement method is a referral to the City Prosecutor to take the violator to Superior Court. We strive to help educate the community and work with residents to abate violations.

