



Reporting a Violation

To report a code enforcement violation, please contact us by phone, email, or by mail with the address of the property in question and a description of the violation(s). Your contact information is kept confidential at all times and allows us to follow-up with you regarding your complaint.

Help us maintain and improve the community by reporting violations right away and communicating with your neighbors about property maintenance.



Contact

Graffiti Hotline (909) 820-2670

Animal Control (909) 820-2550

Parking Enforcement (909) 820-2550

Building Division (909) 820-2505

Community Compliance Division

—
Office (909) 820-8070

—
CodeCompliance@RialtoCA.gov

—
www.YourRialto.com/community-compliance



Property Maintenance Guide

Community Compliance Division



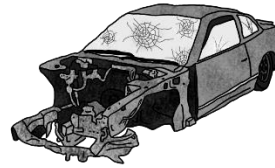
Our Mission

The City of Rialto's Community Compliance Division receives thousands of calls for service each year on property maintenance issues ranging from aesthetics to health and safety violations. The goal of Community Compliance is to gain compliance through education and communication about property violations.

Community Compliance addresses property maintenance concerns that can affect property values, safety, and the overall appearance of the neighborhood. These issues can be on residential or commercial properties. Community Compliance works collaboratively with other departments such as Police, Fire, Building, Public Works, County Health, and AQMD to address community issues.

Common Violations

- Overgrown Landscaping.
- Inoperable or Abandoned vehicles in public view; including RV's & trailers.



- Parking ANY vehicles on lawns or on illegally added concrete in the front yard.
- Graffiti on your property.
- Unpermitted Construction.
- Junk, trash, & Debris in public view. (i.e. furniture, appliances, materials)
- Structures, fences, and walls must be in good repair and structurally sound. No peeling paint, rotted wood, broken windows, etc.



- Unsecure and/or green pools.
- Street Address Numbers visible on the front of the property and from the alley

Teamwork

The primary goal in most cases is to gain voluntary compliance through awareness and education. Community Compliance will typically leave a courtesy notice or notice of violation at the property or send by mail.

We strive to help educate the community and work with residents to abate violations.

