



FREQUENTLY ASKED QUESTIONS

Community Compliance Division

Common Questions

- 1. What are common Code Enforcement violations that may be investigated?**
 - a. Community Compliance enforces sections of the Rialto Municipal Code, California Building Code, California Health & Safety Code, and the International Property Maintenance Code to name a few. Violations may consist of: overgrown vegetation, abandoned vehicles on private property, green pools, construction without permits, converted garages, general nuisances, lawn parking, commercial signage, and zoning violations.

- 2. Who should I report unpermitted construction to?**
 - a. If there is active construction activity, please contact the Building Division at (909) 820-2505. If it is already complete and you believe it was done previously without permits, contact Community Compliance at (909) 820-8070.

- 3. What are the requirements for trash containers and bulky items?**
 - a. Trash containers cannot be placed curbside more than 24 hours ahead of your scheduled trash day and must be removed from public view within 12 hours of collections. Trash containers left curbside or in the front lawn area all week creates a nuisance and an eyesore. Contact Burrtec to schedule a bulky item pick-up for large items and do not place curbside without scheduling the pick-up.

- 4. What are the general parking requirements?**
 - a. Parking on the lawn or any unpaved surface is prohibited. Abandoned, inoperable, or dismantled vehicles in public view are also prohibited. Recreational vehicles and personal trailers can be parked in the driveway. If a vehicle appears abandoned on the public street, please contact the Rialto Police Department – Parking Enforcement.

- 5. What are the requirements for lawn maintenance?**
 - a. Lawns and parkways in front of the house need to have regular maintenance, including proper trimming to prevent overgrown vegetation.